FROMER EYE CENTERS - PATIENT SATISFACTION SURVEY

Name (Optional):

For each item identified below, circle the number to the right that best fits your judgment of its quality. Use the scale above to select the quality number.

	Description/Identification of Survey Item		<u>Scale</u>				
Des			P o Good			E x c e ll e n t	
1.	Impression of the front desk representative	1	2	3	4	5	
2.	Impression of technician	1	2	3	4	5	
3.	Waiting time	1	2	3	4	5	
4.	Office appearance	1	2	3	4	5	
5.	Overall experience at Fromer Eye Centers	1	2	3	4	5	
6.	6. Please use the space below to provide additional comments or to explain your reasoning for the above						

6. Please use the space below to provide additional comments or to explain your reasoning for the above responses: